



540 E. Chester St.
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Annual 47 C.F.R. § 64.2009(e) CPNI Certification Template
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009

1. Date filed: 2/17/2010
2. Name of company(s) covered by this certification: Zalex Technologies Inc.
3. Form 499 Filer ID: 827820
4. Name of signatory: Simon M. Ritholtz
5. Title of signatory: C.E.O.
6. Certification:


I, Simon M. Ritholtz certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company *has not* taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company *has not* received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed  [Signature of an officer, as agent of the carrier]

Attachments: Accompanying Statement explaining CPNI procedures
Explanation of actions taken against data brokers (if applicable)
Summary of customer complaints (if applicable)



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Explanation of CPNI compliance

This is a written certification explaining how Zalex Technologies maintains the CPNI integrity of its clients. We have in place password protection for all the client accounts that is kept on a secure network. No company employee shall disclose CPNI to any company affiliate or third party unless such information is required by a lawful subpoena. Our staff is trained to only provide the account login information to the head of the companies that we are providing service for. If an employee of a client calls in for support they are required to provide a customer ID before any service is authorized. This person is known to them by the application that was signed prior to service with Zalex Technologies. Should anyone else other than the head of the company request the login information we require written acknowledgment by the company head giving permission for us to release the login information to a particular person.

To ensure proper CPNI practices our staff is informed that at any given time a call can be monitored to ensure procedures are being followed properly. All call logs are kept behind password protected system that is secured by a firewall. Only "admin" access or client login access can view the call history of a given account. At no time is the client information or call log used in anyway to further promote business or to secure a potential client base. Zalex Technologies in no way sells or provides customer information to third parties for any use whatsoever.